

CERTIFICATE OF LIMITED WARRANTY

Your MASFLEX Warranty

Masflex Non-stick Cookware warrants the handles, body, knobs, lids, and fixings of the non-stick pan to be free of any manufacturing defects from the date of purchase for a period of 12 months.

Masflex Non-stick Cookware warrants that the cookware will have no defects in material or manufacture that will render it unserviceable for the duration of the first user's ownership, beginning on the date of purchase by the first user.

Limitations and Exclusions

This warranty excludes defects caused by the products not being used in accordance with the instructions, accidental damage (including overheating), or commercial use. It does not cover stains or scratches on the inside or outside of the product due to normal wear and tear. Dishwasher effects and damages are not covered under the warranty.

What is NOT covered by your warranty

The following conditions are also not covered by this warranty:

1. Ordinary wear and tear (such as scratches, dents, or stains to the body of the pot or rims, external or internal surfaces that do not impair the functional utility of the product),
2. Impact damage, dropping, or breakage,
3. Heat discoloration, minor imperfections, and slight color variations in the metals or glass, which are a normal part of the craftsmanship,
4. Exposure to extreme temperature changes (such as pre-heating cookware empty, letting liquids boil dry, immersing a hot pot or lid into cold water, allowing gas flames to come up to the sides of the pan, sudden temperature changes, or resulting damage to the pot and/or other property,
5. Improper cleaning methods cause scratches, or
6. Other misuse

Failure to follow the accompanying Use and Care instructions or use of the Cookware in commercial applications will void this warranty.

Replacement warranty also excludes breakages and consumable items.

How to obtain warranty service

For warranty coverage, you must present your receipt to prove the date of purchase. Your remedy for breach of this warranty is replacement of the cookware. This warranty guarantees repair or replacement at no charge of any piece of cookware showing defects in material or workmanship under normal use following the preceding use and care instructions. If an item is no longer available, a pan of similar value will be substituted. Every piece of Masflex Non-Stick Cookware goes through two separate quality control checkpoints and is deemed to be of the highest quality.

This is a limited warranty and is in lieu of all other warranties, express or implied, including merchantability.

Thank you for buying Masflex Non-Stick Cookware! Enjoy cooking with Masflex Cookware!